

Indy's Rapid Response Team

and

Indy's Service Providers

(Including Parole, Probation, IMPD & Businesses)

Working Together equals a

Total Support Team

for

Indy's Veterans, ExOffenders, Offenders,
Seniors & those who are Homeless

Please note: IRRT functions only as an independent advisory board
that works with local agencies and service providers.

IRRT does not offer any direct services to the general public other than
train Mentors and Support Coaches for client screening.



Indy's Rapid Response Team (IRRT)

An Advisory Board That Actively Supports Those That Offer Help To Our Veterans, ExOffenders, Offenders, Seniors & the Homeless

Indy's Rapid Response Team Members & Alternates

- 1) **Brian (Chris) Reeder** and/or **Damon Lane** – Mayor's Office of ReEntry
- 2) **Carlos May** – Senior Executive Policy Advisor to the Mayor
- 3) **Valerie Washington** – Mayor's Deputy Director of Public Safety
- 4) **Ryan Clem** – Mayor's Community Services Administrator
- 5) **Gregg Keesling** and/or **Anthony Smith** and/or **Andrew King** – RecycleForce
- 6) **Charles Haenlein** and/or **Bryan Dysert** – HVAF
- 7) **Nate Rush** – Bethlehem House
- 8) **Jeri Warner** and/or **Craig Neef** – Trusted Mentors
- 9) **Don Hawkins** and/or **Gina Fears** – Homeless & ReEntry Helpers (HRH & HHOOT)
- 10) **Andrea De Mink** and/or **Chad Riddle** – The PourHouse
- 11) **Davinci Richardson** – My Brothers Place & ReEntry Advocate
- 12) **XXX** – Midtown Community Mental Health (proposed)
- 13) **Kim Manlove** and/or **Jendayi Mayibuye** – IN Addictions Issues Collation
- 14) **Zach Adamson** – Councilor-at-large (D)
- 15) **Christine Scales** – Councilor, District 4 (R)
- 16) **Carlette Duffy** – Southeastern Community Center
- 17) **Mary Leffler** and/or **James Brown** and/or **Cynthia Coleman** – Volunteers of America
- 18) **Andy Fogle** – Deputy Prosecutor, City of Indianapolis
- 19) **Ricardo Lopez-Fajardo** and/or **Nicole Alexander** – IDOC Parole
- 20) **Matt Brothers** and/or **Lisa Brueggeman** – Marion County Probation
- 21) **Michael Boler**, and/or **Gene Miller** - Ready Indy
- 22) **Carrie Heck** and/or **Stephen Fisher** and/or **John T. Smith** – Department of Workforce Development
- 23) **Christy Shepard** and/or **Michael Butler**, CHIP (has not agreed to be a member yet)
- 24) **Maurice Young** – Homeless Advocate

Database Project Manager:

Originators: **Dr. Willie Jenkins** & **Don Hawkins**

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IRRT's Mission

Reduce recidivism and homelessness by strengthening and supporting local service providers engaged in helping our Veterans, ExOffenders, Offenders, Seniors, and the Homeless obtain the information and resources they need to become more productive, self-sufficient and successful citizens so they can build a better future for themselves, their families and their community.

IRRT's Goals are to:

1. **Identify** organizations (service providers, support groups, outreach teams, etc.) that offer goods and services that help support Indy's Offenders, ExOffenders, Veterans, and the Homeless, then have them listed on HRH's Web Site for use by others that need help.
2. **Interact** with these organizations – with annual conferences bringing them up to date on what the industry is doing, and monthly sub-committee meetings by subject/category/topic.
3. **Inform** these organizations about the existing and future plans, programs, services, results, and findings that are being worked on by other organizations, committees and think tanks.
4. **Implement** a plan to bring these organizations together to better serve the less fortunate members of our community.
5. **Support** these organizations – with information and training on what their industry is doing.
6. **Promote** these organizations - through web sites and public service spots.

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Other Organizations, Service Providers, Support Groups & Outreach Teams
that IRRT can draw from (Most IRRT members are already affiliated with these organizations):

1. Marion County ReEntry Coalition (MCRC)
 - Made up of members of the old L.A.P. and the Mayor's old R.S.A.B. (ReEntry Task Force)
2. Marion County Criminal Justice Planning Council
3. City Council's ReEntry Policy Study Commission
4. Mayor's Advisory Council on Veterans Affairs (MACV)
5. Indianapolis Metropolitan Police Department (IMPD)
6. Indiana Department of Corrections (IDOC)
7. Coalition for Homelessness Intervention and Prevention (CHIP) & (PAT)
8. Department of Public Safety – Indianapolis Parole Accountability Team (InPAct Program)
9. Marion County Probation, Parole & Community Corrections
10. Information sources such as: HRH, 2-1-1, CHIP's Handbook & other web sites
11. Service Providers working with ExOffenders, Veterans & the Homeless
 - PACE, HRH, HVAF, AMVETS, DAV & VA
 - Horizon House, HIP, The PourHouse, Midtown Mental Health & IU Medical Group
12. Support Groups working with ExOffenders, Veterans, Seniors & the Homeless
 - AA, CA, NA, Addicted to Christ, Vet to Vet, Al-anon, Celebrate Recovery, etc.
 - Street Outreach Teams, Street Outreach Ministries, Prison Ministries, Prison Reform Groups, etc.
 - SORRT & CICOA, CORE, CURE & RESTORE

One of IRRT's goals is to keep local Service Providers up to date on the findings, results, services, and programs that these organizations have to offer.

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We know there are seven major transitional groups of services that are needed by every Veteran, ExOffender, Senior, and/or Homeless Person to get and keep them off the streets of Indy, thus helping them be more productive citizens.

- 1) **Information – access to information resources such as HRH and 2-1-1 have to offer**
 - The ability to find goods and services for themselves and/or find service providers, case workers, parole & probation officers and mentors that can help them obtain the above important components.
- 2) **Housing (short & long term) - A place to go and/or to come home to**
 - With family members, friends, shelters, hotels, transitional & supportive housing, etc.
- 3) **Basic needs items like -**
 - Food, clothes, hygiene items, medicine, mailing address, email service, a cell phone, driver's license or state ID, Birth Certificate, Social Security Card, etc.
- 4) **Employment / Jobs - Full or part time**
 - Placement, transitional jobs, resume preparation, continuing **Education**, training, re-training, entrepreneur training & placement
 - Basic literacy skills with a G.E.D./H.S.E. An updated resume.
- 5) **Family and/or Mentor Support - (faith or community based)**
 - Relationships and/or reunification - everyone needs someone they can depend on and talk to.
- 6) **Professional Support - (counseling and/or treatment)**
 - **Substance (drug & alcohol) Abuse**, **Medical** problems, **Mental Health**, anger management, life skills, self-esteem & character building, financial management, and sometimes legal help, etc.
- 7) **Transportation -**
 - Bus passes, used autos, gas money, ride-share programs



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We know that most people with a computer and a phone can obtain information from the below sources but most of those in need don't have access to the internet or even know about this information.

1) **Connect2Help - Dial 2-1-1**

Dial 2-1-1 or 317-926-4357, 24 hours a day or visit www.Connect2Help.org

2) **Homeless & ReEntry Helpers (HRH)**

Home of HRH's Resource Center

Call 317-635-0500 for an appointment, stop by M-F 10AM-4PM or visit www.IndyHelpers.com

3) **Mayor's Director of Re-Entry's Service Providers Guide in Marion County**

To get your copy call 317-327-4184 or visit www.Indy.gov/reentry

4) **CHIP's Handbook of Help for the Homeless**

To get your copy call 317-630-0853 or visit www.CHIPindy.org

5) **MCCOY's EASY Book for our Youth**

To get your copy call 317-921-1266 or visit www.mccoyouth.org

6) **CICOA's Resource Guide for Seniors, Persons with Disabilities and Family Caregivers**

To get your copy call 317-254-3660 or visit www.cicoa.org

Now, anyone that needs help can visit an IRRT Resource Center near them.

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IRRT's Primary Objective

Build Relationships with those in need thru trained Support Coaches & Mentors. IRRT's Support Coaches & Mentors will help those in need assemble a *"Total Support Team"* that will enable them to be productive citizens again by letting them know there are a lot of good people out here that are ready, willing, and able to help them get back on their feet.

IRRT's Support Coaches & Mentors Offer;
Support, Advice, Information & Referrals To Those In Need.
We help them find and work with other Support Groups listed below.

Community
Support

Service Providers
of Goods & Services
Support Coaches
Job Coaches
Mentors

Family
Support

Faith-Based Support

IRRT's overall objective is to
get these Support Groups
working together and sharing
their information thru a
coordinated database.

Professional
Support

Case Managers
for Mental Health,
Medical & Addictions
Probation & Parole
Community Corrections

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IRRT's Secondary Objective

Find those in need (in prison or out, on the streets or off)
and direct them to one of IRRT's Resources Centers.



IRRT's Proposed Resource Center's (to be in place by the Winter of 2015)

1) HRH 2) TBD 3) TBD 4) TBD 5) TBD 6) TBD



The below groups will have several
Resource Center's **they can call**
and/or send their clients to for the
help they need.

**Community Leaders, Judges, Police
Officers, Jails, Prisons, Work Release
Centers, Probation & Parole Officers,
Chaplains & Pastors, Mentors & Tutors,
Case Managers.**



The below groups will have several
Resource Center's **they can visit**
that can provide them with information
and referrals for the goods and services
they will need.

ExOffenders (those just out of prison or jail)
Offenders (persons still in prison or jail)
**Veterans, Returning Veterans, Seniors
& those in a Homeless status.**



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Requirements To Be One of IRRT's Resource Centers

Must Be A Comprehensive Source of Support, Advice, Information & Referrals to the Community.

- Must be available for Veterans, ExOffenders, Seniors & the Homeless
- Must be Available at least Monday thru Friday from 10 AM to 4 PM
- Must provide at least one IRRT trained person that is available to those in need that can answer questions and offer Support, Advice, Information and Referrals from our digital library (internet databases) on the latest resources available from local Service Providers.
 - **Support** – a person that gives aid or assistance; to help sustain; to maintain (a person, family, establishment, institution, etc.) by supplying them with things necessary for their existence;
 - **Advice** – an opinion or recommendation offered as a guide to action;
 - **Information** – knowledge communicated or received concerning a particular fact or circumstance; knowledge gained through study, communication, research, instruction, etc.; factual data; the act or fact of informing.
 - **Referrals** – a person recommended to someone or for something; connects those in need of goods and services to those that has or offers goods or services.

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Requirements To Be One of IRRT's Support Coaches

Must Be Able To Perform The Following Duties:

- Build relationships with those in need and let them know we are here for them.
- Take Calls from and set appointments with those in need that want to visit one of the approved Resource Centers for an interview.
- Take walk-ins and scheduled appointments.
- Complete IRRT's Confidential Client Screening Form to determine what type of services they need and determine where to send them.
- Follow-up with them to track their progress or their regress.
- Verify, update and correct existing information on 2-1-1's and HRH's web site.
- Locate and add new information to 2-1-1's and HRH's web site.
- Enter data from local service providers & our Support Coaches to the city's database (when developed).
- Visit local service providers to verify the info/services they provide.
- Visit our prisons, jails, etc. and meet with offenders getting ready to return to Indy – plus some mentoring.
- Visit our prisons, jails, service providers, etc. to promote IRRT's information and referral services.



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IRRT's Mentoring Sub-Committee:

IRRT Members believe that mentoring for both Offenders and ExOffenders is a very important component to any successful ReEntry program.

- 1) The below persons will initially be involved in creating and training several Mentoring Programs. Programs start 6 months before an Offender leaves prison and runs an additional 6 to 12 months after an ExOffender returns to Indy. Visits are usually for an hour every week or every other week.

- Andrew Fogle (Deputy Prosecutor)
- Jeri Warner & Craig Neef (Trusted Mentors)
- Nate Rush (Bethlehem House)
- TBD (PACE)
- John Reichard (Recycle Force)
- Don Hawkins (HRH & HHOOT)
- TBD (IREF)
- James Brown (VOA)

IRRT Members are evaluating the many different mentoring programs that have been used over the years and plan to learn from their successes as well as their failures. We will use and implement information from both faith-based and community-based programs.

- 2) Initially, it is anticipated that two Mentoring training programs will be conducted:
1) Trusted Mentors (with no known addictions), and 2) The Bethlehem House (for addictions).
- 3) Mentors will initially be trained for Offenders while in IN D.O.C.:
 - 1) I.R.E.F., 2) IWP Facilities, 3) STOP and 4) Work Release Centers
- 4) **Mentors, Support Coaches, Parole & Probation Officers, IMPD Officers will be trained and encouraged to work together as a TEAM with the new ExOffender.**

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IRRT's Support Coaches :

Will be Visiting, Informing, Educating & Training the below organizations and their staff on how IRRT and Indy's Service Providers can help those returning to Indy be better and more productive citizens.

1) Our Prisons, Jails & Work Release Centers on a regular basis

- Putnamville (Farm)
- Rockville
- RDC – Plainfield | PCF – Plainfield | **STOP – Plainfield (GEO)**
- IWP - Women's Prison
- IREF - Indianapolis
- ICF – Pendleton | CIF – Pendleton | Juvenile - Pendleton
- Edinburgh
- New Castle (GEO)
- M/C Jail (men & women)
- **CCA (Jail II for men)**
- **Liberty Hall Work Release (men & women)**
- VOA Work Release (men & women)
- Duvall Work Release Center
- Community Corrections

2) Other Organizations on a regular basis

- Homeless Shelters (day & night)
- Veterans Centers
- Probation, Parole, Courts & Judges
- Community Centers
- Service Providers



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IRRT's Eight Major Areas of FOCUS (will be tracked by the Mayor's date base):

1) EDUCATION –

Adult | Financial Literacy | GED | Languages | Life Skills | Trade & Technical

2) EMPLOYMENT –

Placement | Resume Preparation | Transitional

3) HOUSING –

Transitional

4) HEALTH CARE –

Medical | AIDS/HIV Testing | Long Term Care | Short Term Care

5) MENTAL HEALTH –

Inpatient Services | Outpatient Services

6) SUBSTANCE ABUSE –

Coaching/Mentoring | Counseling | Recovery Groups

7) Supportive Services –

Support Coaches | Community & Faith Based | Information & Referrals
Family | Legal | Mentors | Restorative Justice | Probation & Parole

8) Supportive Goods –

Clothing | Food | Household | Transportation



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IRRT's Coming Events: **My Original Draft – Was Held 30th of October 2014**

Our first major annual event will be “IRRT's Conference on ReEntry”

Where local Service Providers and Government Officials will be brought up to date on what is going on in the ReEntry Industry and how it can benefit ExOffenders returning to Marion County, thus reducing recidivism.

a) Date, Time & Place –

- **Proposed:** Thursday the 30th of October 2014 at Light of the World Christian Church
- 8:30 AM to 3:00 PM (Register & Continental breakfast at 8:00 AM and lunch will be provided)

b) Eight Primary Topics for Discussion – (Breakout Rooms in Yellow – each individual topic will be discussed, both in the morning and the afternoon, allowing people to go to at least two discussions)

- Education • Employment/Jobs (training) • Housing • Medical • Mental Health • Substance Abuse
- Supportive Goods (Clothing, Food, Household, Transportation)
- Supportive Services (Community Centers, Faith Based Organizations, Support Coaches, Information & Referrals, Family, Legal, Mentors, Restorative Justice, Probation & Parole)

c) Additional Topics for Discussions • Funding • IRRT's and Neighborhood Support (ReEntry) Coaches

- IRRT's and other Mentoring Programs • Jobs and Employment training for our returning ExOffenders
- Veterans/ExOffenders (Proposed Veterans Court) • Homeless/ExOffenders (CHIP's Continuum of Care)

c) Proposed Speakers, Sponsors, etc. –

- The Mayor, Director of Public Safety, Director of ReEntry, Commissioner of the IN DOC
- Representatives from several groups such as MCRC, M/C ReEntry Council, legislators and council persons introducing Ban the Box, Expungement, etc.

e) Booth/Table space will be Available for selected vendors –

f) Outcome - this conference not only needs to be educational and informative but offer solutions as well. They need to leave the conference knowing that we are here to help them better serve their clients.

Working together is a big part of the solution to help reduce recidivism, with: City Officials | Community Centers | Public Safety (IMPD) | Schools | Churches (faith based groups) | Probation | Parole | Businesses.



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IRRT's Additional Goal: **DRAFT ONLY – NOT COMPLETE**

Another IRRT's goal to is get the word out to those in need of help. One of the places to do this is our local Neighborhood Community Centers. They need to be supported, trained and transformed into "Information & Referral Centers". It is important that IRRT bring the local Neighborhood Community Centers, Church's, Faith Based Organizations and Service Providers up to date on what is going on in the Indianapolis area that can benefit not only our youth, but ExOffenders, our Homeless, our Veterans and our Seniors as well.

- We know that crime is caused by; a breakdown in the family, bad or unsafe neighborhoods, lack of faith in God and/or themselves, lack of steady employment, lack of a good education, and/or addictions. IRRT wants to put "Support Teams" together to visit with our local "Community Centers" on a regular basis with members of their local:
 - ✓ Neighborhood Community Liaisons & Township Trustees
 - ✓ Public Safety (IMPD & Fire) & Probation & Parole
 - ✓ Public Schools in that area & Businesses with job opportunities
 - ✓ Church's & Faith Based groups in that area
 - ✓ Service Providers dealing with jobs, housing & addictions

We need to get the word out that the local community center can be "safe Haven" for those in need at their time of need. Local community centers should be able to direct those in need to places that they can get them the help they need.

- It is important to let people know that there are people and organizations out there that are ready willing and able to help them in their time of need, but they need to know where to go!
- Booth/Table space can be made available for selected vendors



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What IRRT Believes, Wants and Doesn't Want:

- IRRT believes that relationship building is a very big part of helping those in need get back on their feet.
- IRRT believes that everyone in need of help, including offenders transitioning out of prison, even if they have immediate housing and a job, still needs some amount of short-term support from a "Support Coach" and/or a "Mentor" to help them get reacclimated back into society.
- IRRT wants to give those in need choices and options on where to go and get help.
- IRRT wants to give them a place to go and someone to talk to that is not part of "The System".
- **IRRT doesn't want to wait for things to happen; we want to help make them happen sooner than later for those in need.**
 - IRRT's Support Coaches are working with people that need help today, tonight and tomorrow, not next week, next month or next year.
 - IRRT will continue to work with those organizations that are working on long range programs, and when those programs are ready, we will add them to our information database so we can better support those in need.



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We Need Your Help! **Please Contact Us:**

- 1) If you are a service provider of goods and services that is helpful to those in need. We want to make sure your organization is register with IRRT;
- 2) If you have any suggestions on where an IRRT Resource Center should be located;
- 3) If you have any suggestions on what IRRT Support Coaches should be trained on;
- 4) If you would like to serve on IRRT's Advisory Board; or,
- 5) If you have any questions or suggestions about anything pertaining to IRRT.

For Additional Information
Please Contact IRRT:

**Indy's Rapid
Response Team**

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